



POWERGRID

CLEAN ENERGY STORAGE INC.

**CLEAN ENERGY STORAGE INC.  
LIMITED WARRANTY TERMS**

# Limited Warranty Terms

## POWERGRID™ “ADVANCED ENERGY STORAGE” BATTERIES

### What does the limited warranty cover?

The warranty covers CES products “POWERGRID” in various configurations (LiFeMnPO4 batteries, chargers, BMS systems, controls and related components provided by CES) which fail due to defect in materials or workmanship. Warranty only applies to original purchaser from Distributor. Warranty period is 10 years (in the United States) which starts from the date of delivery to Distributors' customer. During the limited warranty period, the customer will receive a replacement for every defective product free of charge (except for taxes, where applicable).

### How to obtain a warranty claim?

To obtain a warranty claim, please [Contact Us](#) for documentation and a warranty authorization number. Once the authorization number is created, ship the defective product(s) to CES with proof of original purchase. Include a note stating the problem experienced and include your name, address and your warranty authorization number. Cost of shipping defective products back to CES to be paid by customer. Cost of shipping replacement products to customer is covered by CES.

### What is not covered?

This warranty does not cover defects resulting from improper installation, abuse, misuse, misapplication, improper maintenance, neglect, alteration, accidents, casualties, fire, flood, collision, freezing, theft, or other such act of God situations. The warranty will be void under the following conditions:

- i. Apply voltage and current to CES products beyond specified ranges.
- ii. Using chargers and BMS systems that are not provided or approved by CES.
- iii. Over-charge or under-discharge batteries beyond the specified voltage range during usage or storage. Batteries MERELY DISCHARGED are not considered defective.
- iv. Operate and store batteries in the temperature or humidity ranges outside of specified ranges.
- v. Expose batteries under rain or under direct sun light for extended period of time.
- vi. Product serial or date coding is removed, tampered with or destroyed.

### Limitations and Exclusions

CES's liability is limited to replacement of batteries, individual cells, charger or BMS according to the terms stated above. CES will not be responsible for any expenses for installation, electrical system tests, charging of batteries or any other implied warranties - including those of merchantability and fitness for a particular purpose. CES will not be responsible for any incidental or consequential damages, including travel expense, telephone charges, loss of revenue, loss of time, inconvenience, loss of use of the product, and damage caused by the product and its failure to function properly. This limited warranty for defects does not modify or affect in any way any other written warranty or guaranty given by CES with respect to the products.

Customer: \_\_\_\_\_  
Address: \_\_\_\_\_  
Model No. \_\_\_\_\_  
Serial No. \_\_\_\_\_  
Contract date: \_\_\_\_\_  
Installer: \_\_\_\_\_ Phone: \_\_\_\_\_